

# SUPER Series Warranty Conditions Ver.2

**Hyundai Welding Co., Ltd.** (the “Supplier”) warrants that the welding machines manufactured and supplied by the Supplier to the End-User (as defined below) through the Authorized Distributor (as defined below) through the Authorized Distributor (as defined below) (collectively, the “Welding Machines”) are free from defects in materials and workmanship under normal operating conditions for the applicable Warranty Period (as defined below) (the “Warranty”). If a fault occurs within the Warranty Period as a result of manufacturing or material defects attributable to the Supplier, the Supplier will provide repair or replacement parts free of charge in accordance with the terms below (the “Warranty Service”).

## 1. Warranty Period and Registration

- 1) The standard warranty period is three (3) years from the date of purchase of a Welding Machine by the End-User (as defined below), as indicated on the original invoice or proof of purchase (the “Warranty Period”). The warranty period applicable for main transformers and rectifiers against any material and manufacturing defects attributable to the Supplier shall be five (5) years from the date of purchase.

**3 Years**

Standard Warranty –  
Welding machine

**5 Years**

Warranty –  
Transformers & Rectifiers

- 2) Any repair or replacement carried out within the Warranty Period does not extend or renew the original Warranty Period.
- 3) End Users may register their Welding Machines on the Supplier’s official website to receive the applicable extended warranty period. If the product is not registered, only the standard Warranty Period will apply.

## 2. Warranty Application

- 1) To request Warranty Service, the purchaser of the Welding Machines (the “End-User”) must submit the product serial number along with the original invoice or proof of purchase issued by the authorized distributor of the Supplier (the “Authorized Distributor”) to the End-User.

- 2) If any Welding Machine remains in the inventory of the Authorized Distributor for more than two (2) years before resale to the End-User, the Warranty Period will be deemed to have started automatically on the date of the original invoice issued by the Supplier to the Authorized Distributor, and only the remaining portion of the Warranty Period shall apply.
- 3) All Warranty Services must be performed by the Supplier or a service center expressly authorized by the Supplier in advance. Any unauthorized repair, modification or other works performed on a Welding Machine without such authorization shall immediately void the warranty provided herein.

### **3. Scope of Warranty**

- 1) During the Warranty Period, the Supplier will provide replacement parts free of charge for any defects in materials and workmanship covered hereunder and shall arrange shipment of such parts to the location designated by the End-User or the Authorized Distributor, as applicable.
- 2) Unless otherwise required by applicable law or agreed in writing, shipping, handling, and related costs for the delivery of replacement parts shall be borne by the End User or the Authorized Distributor.
- 3) When purchasing additional spare parts not covered by this Warranty, a separate invoice will be issued. The Supplier shall use commercially reasonable efforts to provide the necessary technical support, training and spare parts within a reasonable time upon request.

### **4. Warranty Restrictions**

- 1) The Warranty coverage shall not apply in the following cases:
  - Parts subject to normal wear and tear or periodic replacement, including but not limited to cables, coolant, electrodes, and sockets;
  - Use of non-genuine or unauthorized accessories, consumables or parts;
  - Temporary or non-reproducible software or system errors that do not result from material or manufacturing defects attributable to the Supplier; or,
  - Damage, malfunction or deterioration caused by negligence, improper storage or maintenance, incorrect installation or intentional misuse by the End-User or any third
- 2) These circumstances listed above shall be deemed the responsibility of the End-User and are expressly excluded from the scope of the Warranty.

## 5. Warranty Exclusions

- 1) The Warranty shall not apply to any defect, damage, or failure of a Welding Machine arising from or in connection with any of the following circumstances:
  - (a) Installation, operation, or maintenance not performed according to the Supplier's user manual, safety instructions or technical specifications
  - (b) Repair, modification, or intervention carried out by any person not expressly authorized in advance by the Supplier
  - (c) Damage incurred during transport, loading, unloading, storage, or packaging
  - (d) Use of the Welding Machine for any purpose other than its intended application or operation
  - (e) Operation in environments lacking sufficient ventilation
  - (f) Operation beyond the rated duty cycle or in ambient temperatures exceeding -10°C to +40°C (14°F to 104°F)
  - (g) Failure to maintain the equipment in a reasonable condition, including grossly inadequate cleaning, inspection, or maintenance, resulting in damage or malfunction.
  - (h) Failure or delay in performing required software updates
  - (i) Use of unapproved or incompatible equipment, accessories, or components
  - (j) Use of unapproved coolant in the cooling system. The coolant must have proper conductivity and composition suitable for high-frequency operation.
  - (k) Damage caused by overheating resulting from obvious blockage or contamination of air passages, vents, or cooling components due to improper care or neglect.
  - (l) Damage or malfunction resulting from external factors, such as power surge, outage, lightning, fire, flooding, theft, vandalism, war, riot, or any other causes beyond the Supplier's reasonable control
  - (m) Physical damage caused by user error or third-party negligence
  - (n) Any other event legally recognized as force majeure
- 2) Any failure, damage, or defect resulting from the foregoing circumstances shall be deemed outside the scope of the Warranty Service, and the Supplier shall bear no responsibility for any related repair, replacement, or cost.

## **6. Warranty Claim Procedure**

- 1) In the event of any defect or fault covered under this Warranty, the End User shall promptly notify the Supplier or the Authorized Distributor from whom the Welding Machine was purchased, providing a description of the issue together with the product serial number and a copy of the original invoice or other valid proof of purchase.
- 2) Upon receipt of such notice, the Supplier or the Authorized Distributor shall review the claim and may request additional documentation or information as reasonably necessary to verify the warranty eligibility of the Welding Machine. If the necessary documentation for application of the Warranty is not available, the Supplier may determine the Warranty Period based on its internal shipment records.
- 3) If the claim for Warranty Service is accepted, the Supplier shall arrange for the supply of the required replacement parts or components and shall coordinate shipment to the End User or Authorized Distributor, as applicable, in accordance with the terms hereof.
- 4) All replaced products and parts become the property of the Supplier. Any repair or replacement performed under this Warranty shall not extend or renew the original Warranty Period.
- 5) The Supplier shall not be obligated to provide substitute or temporary equipment during the period of repair, replacement, or evaluation unless otherwise agreed in writing.

## **7. Limitation of Liability**

- 1) Except as expressly provided in this Warranty, the Supplier makes no other representations, warranties, or conditions, whether express or implied, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, or non-infringement.
- 2) To the maximum extent permitted by applicable law, the Supplier's total liability to the End User or any third party arising out of or in connection with any Welding Machine, this Warranty, or any Warranty Service provided hereunder shall be limited to the cost of repair or replacement of the defective part or component, or the original purchase price of the Welding Machine, whichever is lower.
- 3) In no event shall the Supplier be liable for any indirect, incidental, consequential, special, punitive, or exemplary damages, including without limitation loss of profit, production downtime, loss of data, or business interruption, whether based on contract, tort, or any other legal theory, even if the Supplier has been advised of the possibility of such damages.

## **8. General Provision**

- 1) Nothing in this Warranty shall prejudice or limit any statutory rights of consumers that cannot be excluded or modified under applicable law. If any provision of this Warranty is held invalid or unenforceable by a competent authority, the remaining provisions shall remain in full force and effect.
- 2) This document constitutes the entire Warranty statement of the Supplier with respect to the Welding Machines and supersedes all prior oral or written representations or communications regarding Warranty.